



## WELCOME

Whether you are a new or an existing patient, we would like to thank you for choosing our practice. At Glanmire Dental Practice, we provide high-quality treatment in a friendly environment. We are committed to continuing dental education and keeping abreast of the changes in modern dentistry.

We encourage preventive techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease. We are therefore delighted to offer our own private membership scheme, which enables us to provide you with the treatment and support necessary to control dental disease and restore your mouth to oral health.

Our modern health-promoting approach with continuing care means:

- Fewer fillings
- Less dental decay
- Less likelihood of toothache
- More attractive teeth
- More choice
- Reduced costs
- Helping to keep your own teeth for life.

## TREATMENTS AND SERVICES AVAILABLE

As well as routine dental care, we are able to offer a comprehensive range of cosmetic and more advanced therapeutic treatments. Please enquire about:

- Tooth whitening (Rembrandt whitening)
- Non-metallic crowns and fillings
- Cosmetic veneers to improve your smile
- Dental implants to replace missing teeth (Straumann)
- In-house hygienist referrals
- In-house oral surgery referrals
- In-house orthodontic referrals.



## GLANMIRE DENTAL PRACTICE MEMBERSHIP PLAN – €17.25 PER MONTH\*

We want to reward and look after our loyal patients.

Our Glanmire Dental Practice Membership Plan can help you to make fantastic savings and protect you in the event of an accident or an emergency, for further details see the standard benefits section below.

Our members are also offered regular complimentary care appointments as a “thank you” for their loyalty to the practice.

After six consecutive monthly payments, you can benefit from the following:

- A dental appointment to provide clinical examination, checking for signs of oral cancer and routine x-rays where clinically necessary
- A hygiene appointment to include scale and polish, periodontal advice and preventive techniques to reduce decay and gum disease
- All treatment planning for your future dental needs.

Each time you make six consecutive monthly payments you can contact us to arrange an appointment.

*\*Please note, an initial administration fee of €10.00 will be collected with your first monthly payment only.*

*\*\*Please note, discounts only apply to treatments carried out at the practice.*

*\*\*\*Please note that all family plans must be paid from the same bank account to entitle you to the discount.*

### Standard Benefits

The standard benefits to which you are entitled include:

- Assessment of emergencies, carried out at the practice during normal surgery hours.

### Discounts\*\*

- 10% discount on any additional hygiene work.
- 10% discount on any fillings.
- 10% discount on most other dental work (extractions, etc.).
- 5% discount on any laboratory-based treatments required, i.e. crowns, bridges and dentures.
- 5% discount on endodontic treatment.
- 5% discount on the total monthly plan price when more than one family member joins at the same time.\*\*\*

### Insurance

- Worldwide Dental Trauma Insurance to protect against the cost of large unforeseen accidental damage.
- Emergency Callout Insurance, should you need a dentist in an emergency, anywhere in the world.

## GLANMIRE PRSI DENTAL MEMBERSHIP PLAN – €14.32 PER MONTH\*

Patients are entitled to all the benefits as set out above, but are entitled to one examination per year and a six-monthly hygiene visit as a loyalty benefit.

## GLANMIRE DENTAL HYGIENE ONLY MEMBERSHIP PLAN – €11.40 PER MONTH\*

Patients are entitled to all the benefits as set out in our standard Membership Plan, but exclude dental appointments. Patients are only entitled to a hygiene appointment after six consecutive monthly payments.

## YOUR CHILD'S DENTAL CARE

Children are born free of dental disease, yet by adulthood a significant proportion of the population has active gum disease and most people have experienced some tooth decay or even tooth loss. Our aim is to provide your child with the best dental care available to secure their dental health. We would advise parents to bring their children at around 2½ years of age, unless they have concerns, so that we can see them regularly to help them grow up free from dental disease.

For more information on the best option for your child's dental care, please ask a member of our team.

## HYGIENISTS

As a practice dedicated to prevention, we have a highly qualified hygienist who is able to professionally clean your teeth and show you the best way to keep them free of plaque.

She is also available to give you advice on diet and prevention of decay. For more information, please ask a member of the team.

## WORLDWIDE DENTAL TRAUMA AND EMERGENCY CALLOUT INSURANCE

**Emergency Callout** – cover can be provided by any dentist worldwide who agrees to treat you. You simply pay the emergency callout charge to the dentist concerned and collect a receipted invoice. This will then be processed through the practice for reimbursement from the insurers and you will be refunded the callout fee, minus the excess, up to the policy limits. This cover is to provide immediate pain relief only; no additional or restorative treatment fees can be claimed. You should return to the practice in normal hours for any further treatment required.

**Dental Trauma** – cover is provided should you be unfortunate enough to suffer a dental trauma, for example, as a result of a road traffic accident or an accident at home or at work. The insurers will settle the claim up to the policy limits and you will need to pay any relevant excess.

**Hospitalisation** – benefit is provided should you have to stay in hospital as a result of dental trauma.

**Permanent Facial Disfigurement** – benefit is provided should you be scarred on the neck or face as a result of the accident.

**Oral Cancer** – a payment will be paid upon diagnosis of oral cancer.

A leaflet giving details of the insurance cover, limits, excesses and exclusions is available at the practice.

### Statement of Price

A total premium of €0.55 per month (€0.53 plus Insurance Premium Tax of €0.02) and for the initial period, as defined in the policy document is payable for the Worldwide Dental Trauma and Emergency Callout Insurance.\* There may be other taxes that will not be payable through us. Patients wishing to join a Dental Care Plan are required to take out Worldwide Dental Trauma and Emergency Callout Insurance. Premiums can be changed by providing you with 30 days' notice. Full details of when we can change the premium are set out in the policy document.

\*Insurance premium prices correct at time of going to print.

## PRACTICE HOURS

Monday: 9.30 am – 8.00 pm  
Tuesday: 9.00 am – 5.30 pm  
Wednesday: 9.00 am – 5.30 pm  
Thursday: 9.00 am – 5.30 pm  
Friday: 9.00 am – 4.00 pm

Saturday by appointment only, oral surgery facility.

If you have to cancel an appointment, please give us 24 hours' notice so that we can offer the time to someone waiting for treatment. We may make a charge for short notice cancellations or missed appointments.

## EMERGENCIES

In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a patient in pain on the same day. If you require emergency treatment outside surgery hours, please telephone the practice where you will hear a message detailing the specific arrangements for that day.

## SAFETY

We take all necessary precautions to safeguard you and our staff. We follow recommended guidelines with regard to sterilisation of instruments and the use of disposable items, e.g. gloves and needles. We are happy to answer any questions you may have.

## PATIENT CONFIDENTIALITY

Patient confidentiality is taken seriously at our practice and all information about our patients is treated with the strictest confidence in accordance with our practice policy.

## PRACTICE COMPLAINTS PROCEDURE

We hope that you are entirely satisfied with your dental care and treatment and would be happy to recommend our services to others. If not, please let us know so we can address your concerns and improve our service to you.

## HOW DO I REGISTER?

Please call in to the practice where an Agreement will be completed. This will require your signature and bank account details for the Direct Debit instruction. Direct Debits are collected from your account on the 4th of every month. Benefit from cover will commence from the 1st of the month (Effective month on the dentist/patient Agreement). If you have any queries, please ask a member of staff.



*"Providing consistent clinical excellence"*



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